Merseyside Society for Deaf People
Job Advert: Training and Education Manager – British Sign Language (BSL)

1. **Title:** Training and Education Manager -British Sign Language
2. **Salary:** £27,000-£30,000 (depending on experience)
3. **Contract:** Permanent
4. **Full time:** 35 hours per week
5. **Excellent benefits:** 27 days annual leave per year, rising to 32 days after 5 years' service, Employee Assistance Programme, pension with 3% employer contribution, professional development opportunities, 5 days paid study

MSDP are Hiring

Merseyside Society for Deaf People (MSDP) are recruiting for a new Training and Education Manager -British Sign Language.
Are you an experienced and motivated British Sign Language tutor and inspiring, positive and motivating leader? Do you have a strong commitment to Deaf culture, identity and the Deaf community? Are you looking for a new role within a values-led, community-focused organisation where you will truly make a difference?

In this role, you will lead and support teams, share your professional skills and help increase access to BSL and non-verbal communication. You will play an important role in changing lives, supporting individuals, and helping organisations become more accessible and inclusive.

About Us

MSDP is an established charity advancing equality for all Deaf, Deaf Blind and Hard of Hearing individuals. MSDP's mission is to work in partnership with Deaf communities and establish inclusive resources. Our focus is to increase awareness of the barriers individuals with sensory loss experience and promote a person-centred approach to client independence. Communities are central to MSDP services, which support our beneficiaries to achieve a full, active and influencing role in mainstream society.

About the Role

The Training and Education Manager is a vital role in the charity, leading our British Sign Language (BSL) and Deaf Awareness training provision. This is a senior role with departmental-level responsibility, focused on delivering high-quality, accredited education that meets Signature standards and supports positive learner outcomes.

You will manage the day-to-day operations of the training department, lead and develop a team of BSL tutors (including trainees and apprentices where applicable), and ensure excellence in teaching, learning, and assessment across all programmes.

Key Responsibilities

- Lead the development, delivery, and continuous improvement of British Sign Language and Deaf Awareness courses across all levels, including the integration of e-Learning within a blended learning model.
- Deliver BSL and Deaf Awareness training.
- Lead and manage the training department, including line management, supervision, and development of tutors.

- Oversee curriculum design, development, and review to ensure compliance with awarding body and accreditation requirements.
- Monitor and improve teaching quality through observations, learner feedback, performance data, and quality assurance processes.
- Lead internal quality assurance activity and coordinate external quality assurance (EQA) visits.
- Oversee learner journey from enrolment and induction through to achievement and progression.

About You

You will have strong leadership and organisational skills, experience managing teaching staff, and a sound understanding of BSL education and Deaf Awareness training. You will be quality-focused, collaborative, and confident working with internal and external partners to support service delivery and development.

Experience with accredited provision, quality assurance processes, and safeguarding in an education or training environment is essential.

As a Deaf charity, we welcome applicants from Deaf or Hard of Hearing applicants. We are seeking applicants who can communicate using British Sign language (BSL).

Some of our benefits

- Pension with 3% employer contribution
- 27 days annual leave per year, rising to 32 days after 5 years' service
- Professional development opportunities, 5 days paid study leave.
- Full time working hours 35 hours per week, finish at 4 pm on Friday
- Includes company sick pay and Employee Assistance Programme to support staff wellbeing

How to apply

The application process is via an Application and Equal Opportunities Monitoring form. Please visit the MSDP website to download the application pack: www.msdp.org.uk/vacancies/

If you would like to arrange an informal chat, please email recruitment@msdp.org.uk.

The closing date is **4.00pm on Monday 7th December 2026**